

Protect Your Accounts with E-Statements



E-statements provide a convenient, paper-free way to receive monthly statements through secure access using your online banking ID and password.

How to Get Started

1. Please note you must first enroll to begin receiving e-statements. To do so, please logon to Online Banking from your computer.
2. Click on the account for which you wish to see statements in Online Banking, then click on "Documents & Settings" in the menu.
3. Check the accounts you wish to enroll.
4. Your e-statements will be available under "Documents" in online banking and on the mobile app, beginning with the next statement cycle.

Security Protocol

You will receive a confirmation email shortly which confirms that your enrollment was successful. This email and all subsequent emails notifying you that statements are ready to be viewed will contain your personal security phrase as part of the "from" line. Your e-Statements will begin with the next statement cycle. When you open the email attachment, you will come to a log-in screen which requires your Online Banking username and password.

F&M Bank implements the most current security standards to protect you and your banking accounts. We use the same security protocol for online banking from your personal computer and mobile device.

Additional Information

If you don't specify particular accounts during enrollment, all accounts that are displayed in Online Banking will be enrolled in e-Statements. Only one person can enroll in e-Statements per account. The first person who enrolls will receive the statements at their email address listed. Parties on the account with different online banking credentials will be unable to enroll that account or access the e-statements.

Enrollment Assistance

If you need help during the enrollment process, please do not hesitate to reach out to your local F&M Bank branch. You can find a complete list of location on our website – www.fmbankva.com/locations, or feel free to give our customer support center a call at 540-896-8941.